

This is a notice of a settlement of a class action lawsuit.

This is **not** a notice of a lawsuit against you.

If you are a person who is not a United Healthcare member or plan holder, but to whose cellular telephone number United HealthCare Services, Inc. placed one or more artificial or prerecorded voice calls, regarding the Optum® HouseCalls program relating to a UnitedHealthcare plan, from October 12, 2019 through February 10, 2025, you may be entitled to compensation as a result of the settlement in this class action lawsuit:

Johnson v. United HealthCare Services, Inc.,
No. 5:23-cv-00522 (M.D. Fla.)

A federal court authorized this notice.

This is **not** a solicitation from a lawyer.

Please read this notice carefully. It summararily explains your potential rights and options to participate in a class action settlement.

Johnson v. United HealthCare Services
Settlement Administrator
P.O. Box 301172
Los Angeles, CA 90030-1172

«Barcode»

Postal Service: Please do not mark barcode

UNJ: ClaimID: <<ClaimID>>

PIN: <<PIN>>

<<FirstI>> <<LastI>>

<<CO>>

<<Addr1>> <<Addr2>>

<<City>>, <<St>> <<Zip>>



VISIT THE SETTLEMENT WEBSITE BY SCANNING THE PROVIDED QR CODE

UNJ

Claim ID: <<ClaimID>>
PIN: <<PIN>>

UNITED STATES DISTRICT COURT
MIDDLE DISTRICT OF FLORIDA

Johnson v. United HealthCare Services, Inc., No. 5:23-cv-00522 (M.D. Fla.)

Settlement Claim Form

Name: <<FirstI>> <<LastI>>

Address: <<Addr1>> <<Addr2>>, <<City>>, <<St>> <<Zip>>

Name/Address Changes (if any):

First Name: _____ Last Name: _____

Street Address: _____

City: _____ State: _____ ZIP Code: _____

United HealthCare Services, Inc. placed one or more artificial or prerecorded voice calls regarding the Optum® HouseCalls program relating to a UnitedHealthcare plan that is not, or was not, my own plan, or the plan of someone I am authorized to represent, to my cellular telephone between October 12, 2019 and February 10, 2025. I wish to participate in this settlement.

Telephone Number at which I received the call(s): _____

Signature _____

Date (mm/dd/yyyy) _____

To receive a payment, you must enter all requested information above, and sign and mail this settlement claim form, postmarked on or before April 25, 2025. You may also submit a claim electronically at www.OptumHouseCallsTCPAClassActionSettlement.com.

IF YOU MOVE, send your CHANGE OF ADDRESS to the Settlement Administrator at the address on the back of this form.

<<BARCODE>>



VISIT THE SETTLEMENT WEBSITE BY SCANNING THE PROVIDED QR CODE

UNJ <<ClaimID>>

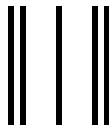
What is this lawsuit about? Elaine Johnson filed a class action lawsuit against United HealthCare Services, Inc. (“United”), alleging United violated the Telephone Consumer Protection Act (“TCPA”), 47 U.S.C. § 227, by placing certain calls to cellular telephone numbers in connection with which United used an artificial or prerecorded voice absent prior express consent, relating to a UnitedHealthcare plan that is not, or was not, her own plan, or the plan of someone Ms. Johnson was authorized to represent. United denies Ms. Johnson’s allegations, and denies it violated the TCPA. The court has not decided who is right or wrong. The parties have agreed to a settlement.

Why did you receive this notice? You received this notice because United’s records identified you as a potential member of the following settlement class: “All persons and entities throughout the United States (1) to whom United HealthCare Services, Inc. placed a call regarding the Optum® HouseCalls program relating to a UnitedHealthcare plan, (2) directed to a cellular telephone number customarily used by a person who is not and was not a UnitedHealthcare member or plan holder, (3) in connection with which United HealthCare Services, Inc. used an artificial or prerecorded voice, (4) from October 12, 2019 through February 10, 2025.”

What does the settlement provide? United will establish a settlement fund of \$3,495,000. Out of the settlement fund will be paid: (1) settlement compensation to participating settlement class members; (2) an award of attorneys’ fees not to exceed one-third of the settlement fund, subject to the court’s approval; (3) litigation costs and expenses incurred by class counsel in litigating the claims in this matter not to exceed \$50,000, subject to the court’s approval; and (4) costs of notice and administration not to exceed \$306,000. It is estimated that each valid, approved claimant will receive between \$50 and \$125, depending on the number of settlement class members who participate.

What are your legal rights and options? If you fall within the settlement class, you have four options. First, you may timely complete and return the claim form found on the backside of this postcard, or timely submit a claim online at www.OptumHouseCallsTCPAClassActionSettlement.com. Settlement class members who timely submit valid, approved claims will receive a proportionate share of the settlement fund after deducting attorneys’ fees, costs, and expenses, and will release certain TCPA claims they may have against United. Second, you may do nothing, in which case you will not receive a share of the settlement fund, but you will release certain TCPA claims you may have against United. Third, you may exclude yourself from the settlement, in which case you will neither receive a share of the settlement fund, nor release any TCPA claims you may have against United. Or fourth, you may object to the settlement. The deadline for you to submit a claim, exclusion request, or objection is April 25, 2025. To obtain additional information about your legal rights and options, or to access the full class notice, motions for approval, motion for attorneys’ fees, and other important documents, visit www.OptumHouseCallsTCPAClassActionSettlement.com, or contact the settlement administrator by writing to *Johnson v. United HealthCare Services* Settlement Administrator, P.O. Box 301172, Los Angeles, CA 90030-1172, or by calling 1-833-419-3898.

When is the final fairness hearing? The court will hold a final fairness hearing on July 10, 2025. The hearing will take place at the United States District Court for the Middle District of Florida, 401 West Central Boulevard, Orlando, FL 32801. At the final fairness hearing, the court will consider whether the settlement is fair, reasonable, and adequate and, if so, whether final approval of the settlement should be granted. The court will also hear objections to the settlement, if any. The court may make a decision at that time, postpone a decision, or continue the hearing.



PLACE
STAMP
HERE

UNJ

JOHNSON V UNITED HEALTHCARE SERVICES
SETTLEMENT ADMINISTRATOR
PO BOX 301172
LOS ANGELES CA 90030-1172

